

NOW HIRING

Concession Worker Village Links of Glen Ellyn www.villagelinksgolf.com

DESCRIPTION:

The Concession Worker at the Village Links of Glen Ellyn is someone who is excited about providing outstanding guest services, is a problem solver with strong work ethic and leadership skills, and understands that guest satisfaction always takes priority, but that efficient operations make it possible.

The job duties of the Concession Worker include, but are not limited to, interacting with customers both at point of sale and on the golf course, managing product inventory, and managing the service of alcoholic beverages in accordance with ILCC regulations. Responsible for cleanliness and maintenance of the Halfway House, Beverage Cart, and merchandise contained therein. Position reports to the Golf Services Supervisor on duty.

ESSENTIAL FUNCTIONS:

- Regularly engage guests to insure outstanding guest experience daily
- Accurately collect fees for products and services in a fast-paced environment
- Accurately and efficiently manage inventory of products for sale
- Complete nightly inventory of in-stock products to request any replenishments needed
- Basic understanding of Golf Course Etiquette when operating the Beverage Cart
- Assist in accurately and completely responding to Guest inquiries
- Assist in maintaining a neat, clean, and inviting Halfway House
- Assist management in miscellaneous other duties as directed

QUALIFICATION REQUIREMENTS:

- High school diploma or GED preferred, or two years relevant experience.
- Must be at least twenty-one (21) years of age.
- Ability to maintain a professional demeanor and communicate effectively with customers, employees, and the general public.
- Ability to perform basic mathematical calculations.
- Ability to operate various types of equipment standard office equipment, including telephone, copier, computer and related software (e.g. MS Office Suite), and point of sale systems.
- A valid driver's license.
- Have or have the ability to obtain a BASSET Certification from the Illinois Liquor Control Commission

SALARY / BENEFITS:

As this is a tipped position, starting wages for this seasonal position is slightly less than the Illinois minimum wage, \$13.00 per hour, with any hours over 40 in a week earning time and a half.

HOW TO APPLY:

- 1. Interested candidates should submit their application and resume to Golf Operations Manager Trevor Hollowed at the Village Links Pro Shop.
- 2. Chosen candidates will be required to successfully pass a pre-employment criminal background check and reference check.
- 3. Several positions are available and will remain open until filled.

Candidates requiring reasonable accommodations under the Americans with Disabilities Act should contact Human Resources at 630-469-5000.

THE VILLAGE OF GLEN ELLYN IS AN EQUAL OPPORTUNITY EMPLOYER